

Syndicate 3

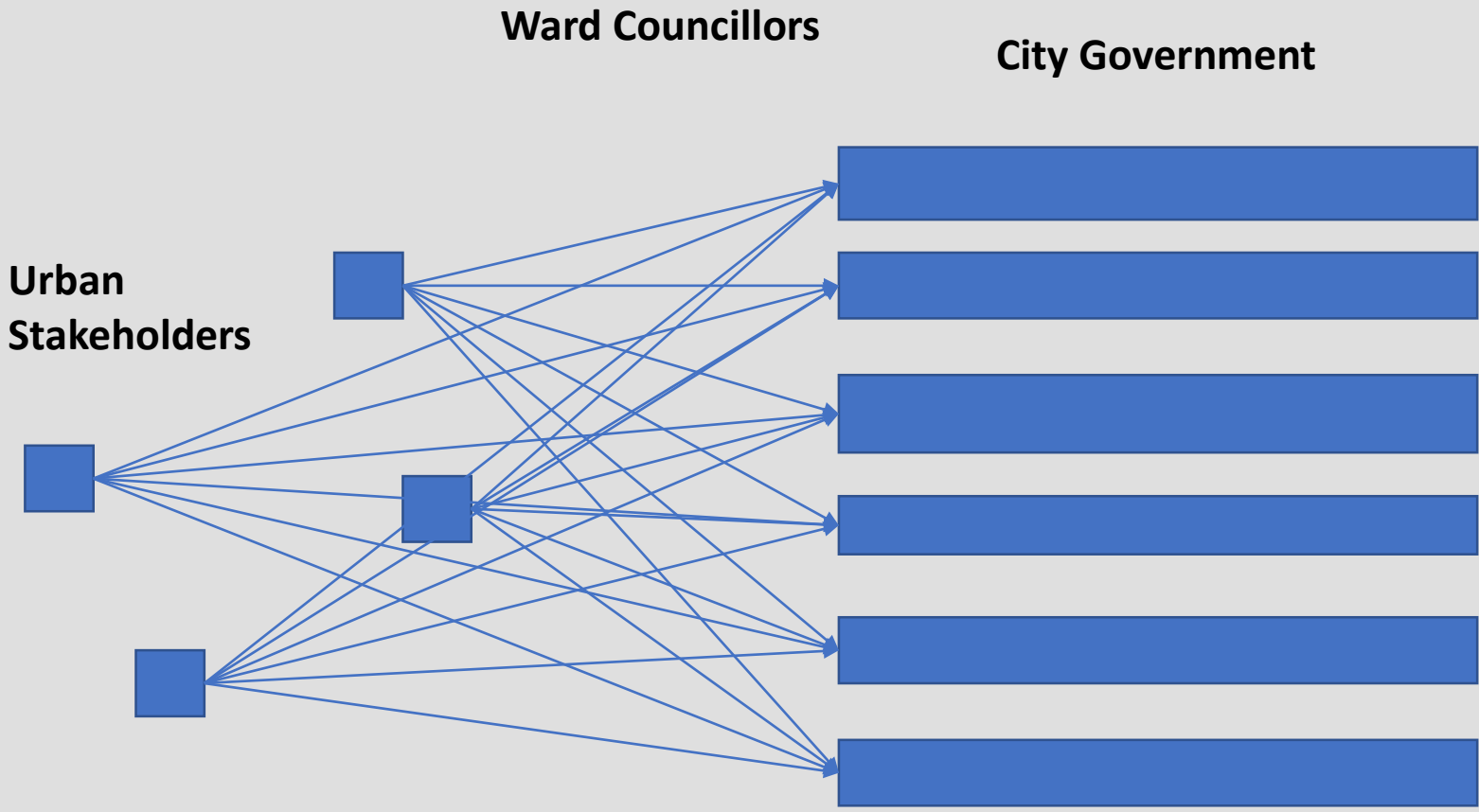
Partnerships for Urban Development

Which partnerships, if created and enhanced, would lead to significant urban development?

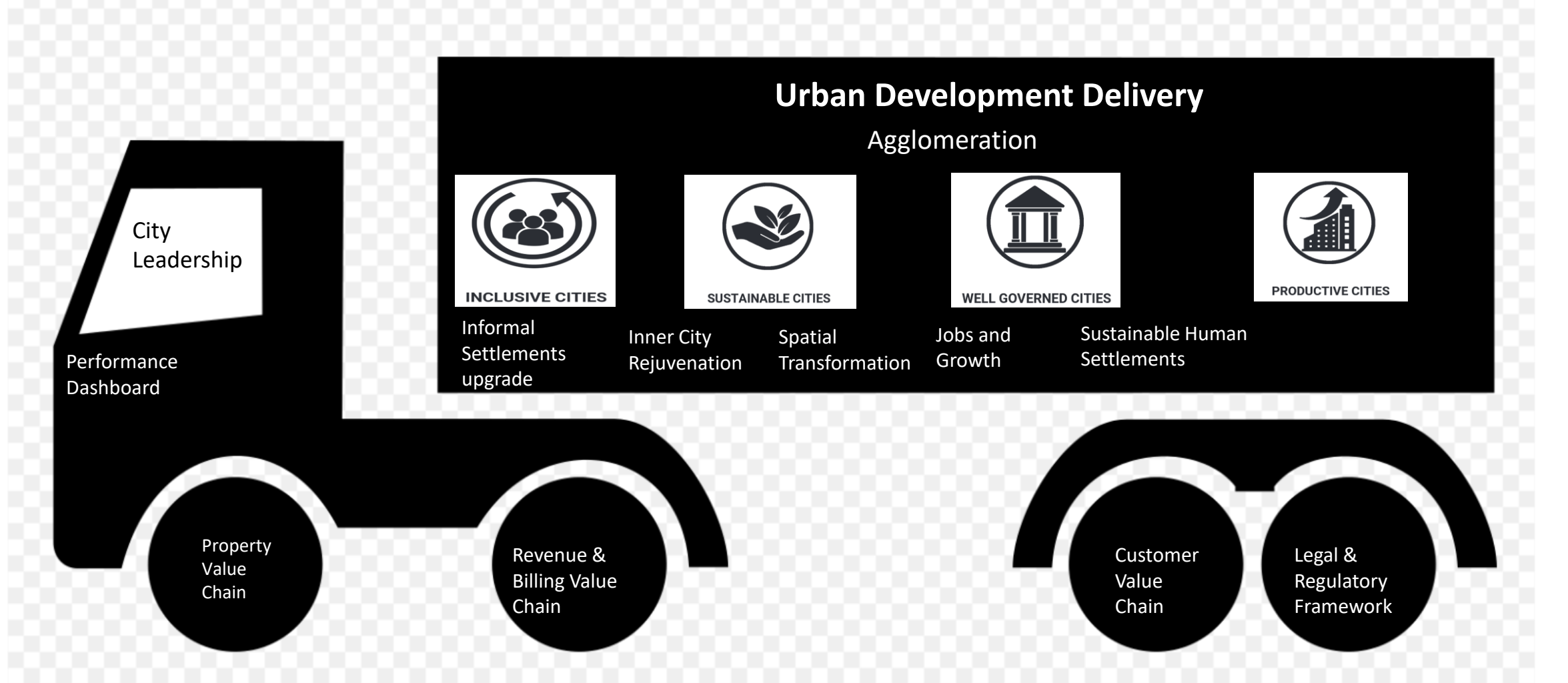
Problem Statement

Poor collaboration constrains our ability to proactively transform and innovate to achieve inclusive cities.

Current Situation



Collaboration and Partnering for Urban Development



Partnering

For

Urban Development

Agile Team
Executive Steering
Committee

Committee Chair

Planning, Urban
Design & Land
Use Management

Human
Settlements

Property Rates

Utilities (Power,
Water and
Refuse)

Urban
Stakeholders

Operational Work
Streams

Property Value
Chain

Revenue and
Billing Value
Chain

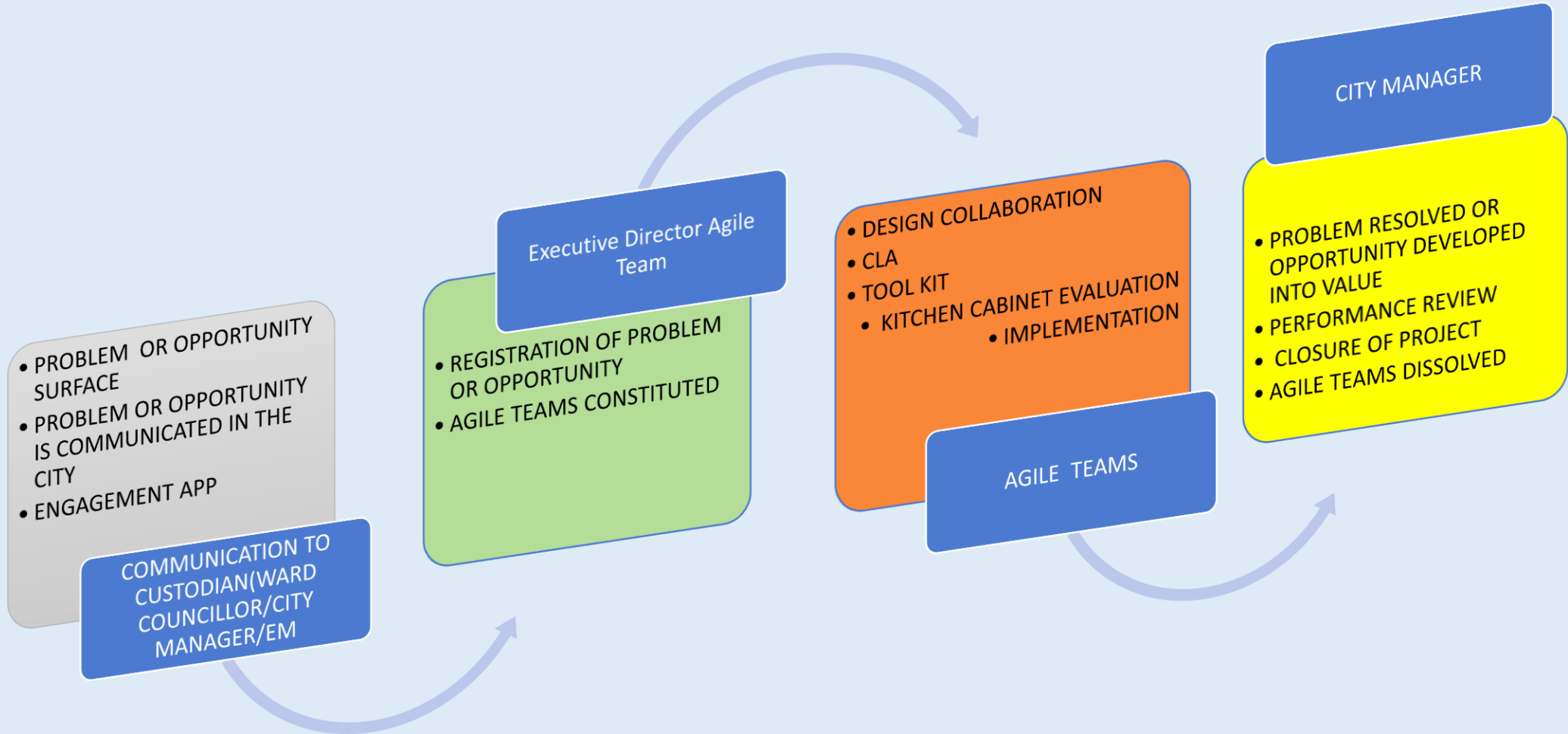
Customer Value
Chain

Data Collection
and Prioritisation
Platform

Community
engagement App
(Android, Apple
and Web)



Collaboration process flow



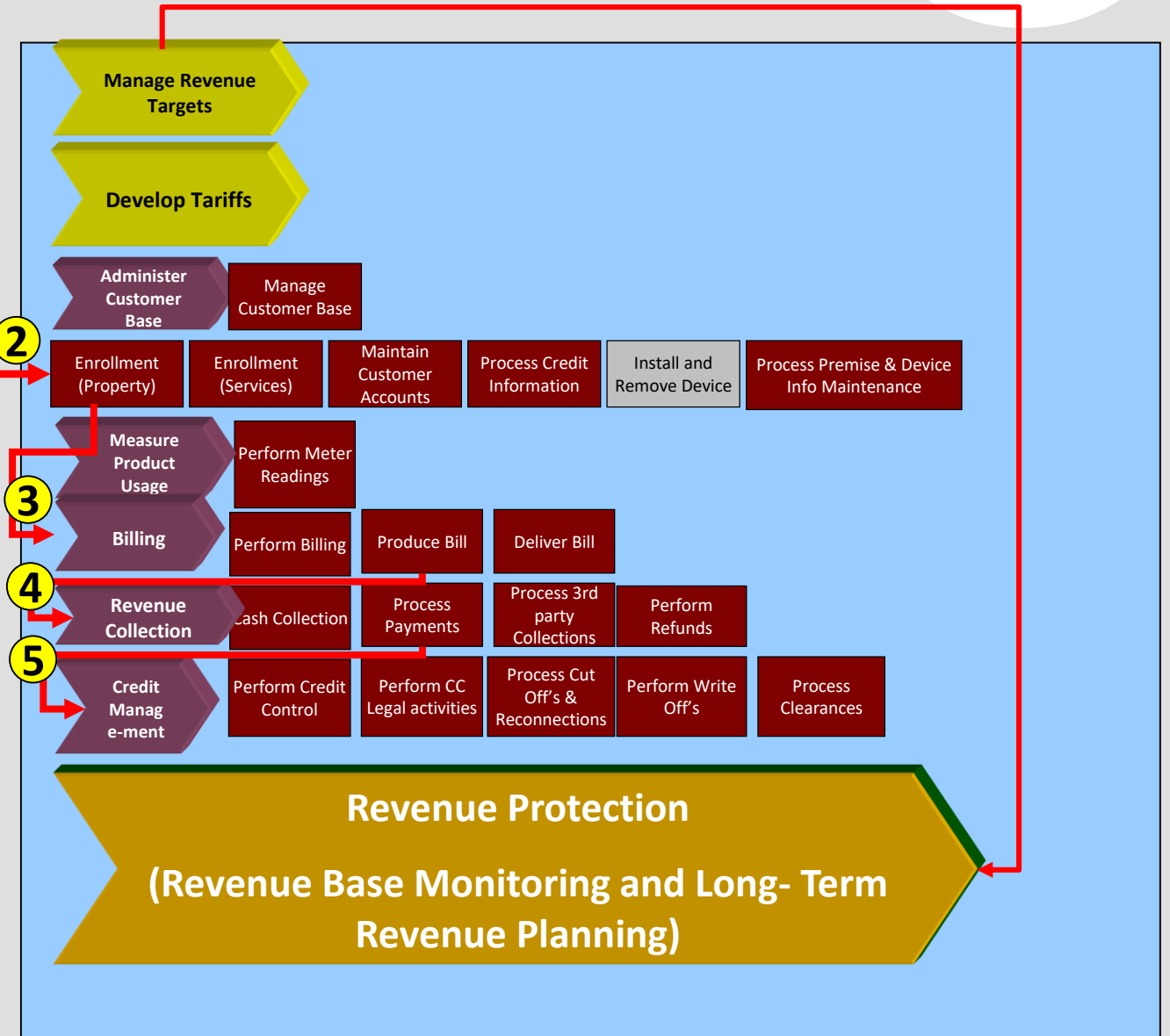
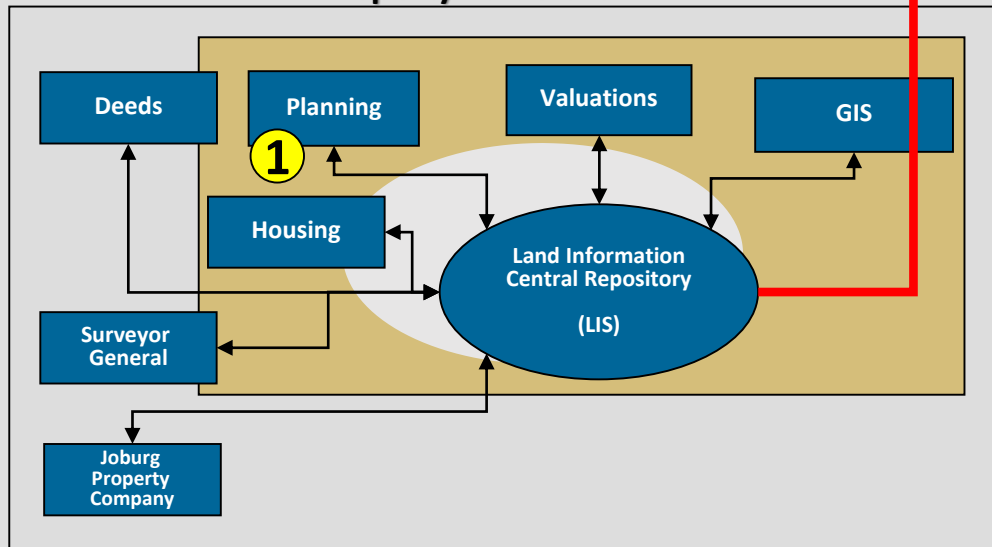
Agile Team Pilot

Revenue Management Value Chain

Team Composition

- Planning (Property Promulgation & Land use rights management)
- Property unit (Rates account creation)
- City Power (Getting electricity)
- Johannesburg Water (Water and sewer connection)
- Pikitup (waste management)
- Revenue Department (Creation of consolidated account for all five services for billing collection and credit management)
- Office of the City Manager – Value chain performance evaluation and monitoring.

Property Value Chain



Bullet point takeaways

- This is not about big budgetary requests but making the system more efficient.
- Agile Team will manage expectations, and also respond quickly
- This is not a replacement for the IDP.

THANK YOU